



Fabcon,  
March 14, 2006 MN & March 28, 2006 PA

**The Voice of the Customer**

***Kicking CDD***  
***(Communication Deficit Disorder)***  
- and similar workplace afflictions

Fabcon is sponsoring two days of communication training to build communication skills with internal and external customers. Robert Menard of Dallas, TX will lead the sessions on Tuesday, March 14 in Bloomington, MN for the MN and IN locations and then Tuesday, March 28 in Allentown, PA for PA and OH facilities.

Menard, an engineer by education and construction contractor by experience, is preparing a precast industry specific workshop that focuses on communication skills, personality management and practical workplace techniques to enhance performance. To customize this program, he may call you to obtain input and design exercises around Fabcon-specific issues. Menard's seminars are extremely interactive and participant driven, so he encourages anyone to contact him with special requests or questions by calling 214.663.8141 or email at [RobertMenard@RobertMenard.com](mailto:RobertMenard@RobertMenard.com)

Menard is an industry veteran having served the CPCI and PCI several times over the past two years. Other clients include the National Precast Concrete Association, Portland Cement Association, and Lehigh Cement in the US and Canada.



[www.RobertMenard.com](http://www.RobertMenard.com)

[www.YouNegotiateIt.com](http://www.YouNegotiateIt.com)

Robert Menard is a professional speaker with more than 1,400 keynotes, seminars and workshops in the US and abroad. His audiences benefit from his energetic and engaging style and unique customer perspective. He is the author of dozens of magazine articles on business strategies.

Construction and precast industry clients include:

- [Canadian Precast/Prestressed Concrete Associations](#)
- [US Precast/Prestressed Concrete Associations](#)
- [Manufactured Concrete Products Exposition](#)
- [World of Concrete](#)
- [Portland Cement Association](#)
- [Lehigh Pacific Cement](#)
- [Construction Financial Management Association](#)
- [National Utilities Contractors Association](#)
- [United Rentals](#)
- [Dormitory Authority of the State of NY](#)
- [City of San Antonio](#)

